

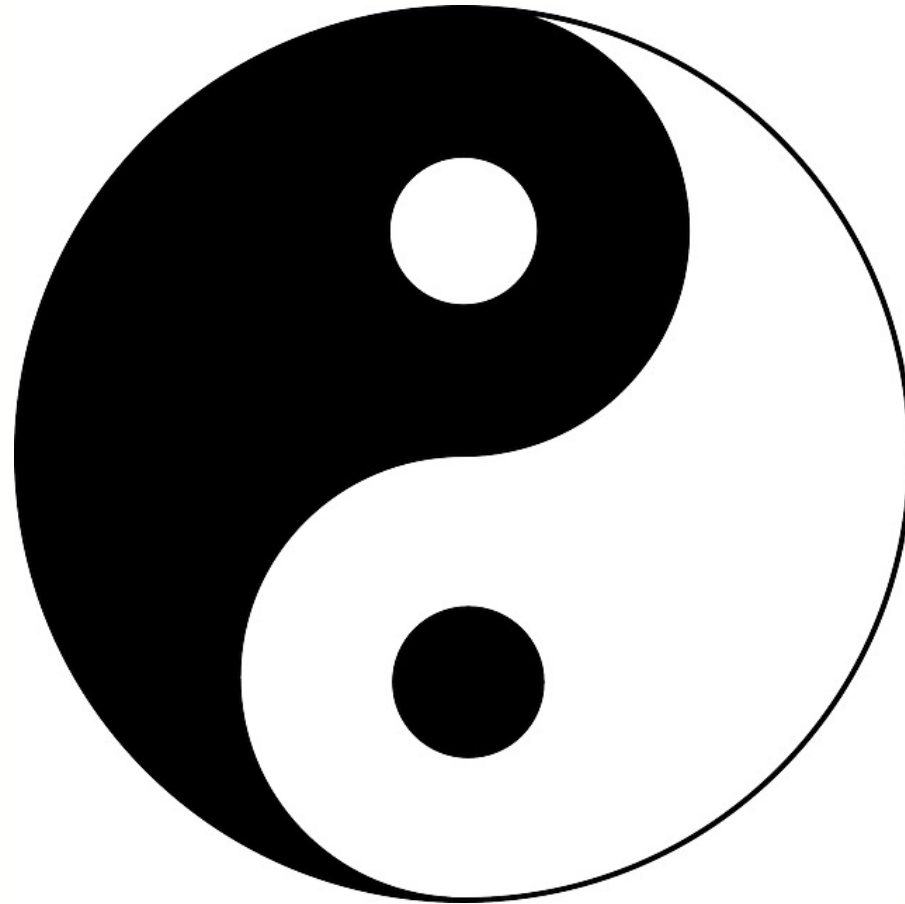
# Advancing rapid evaluation

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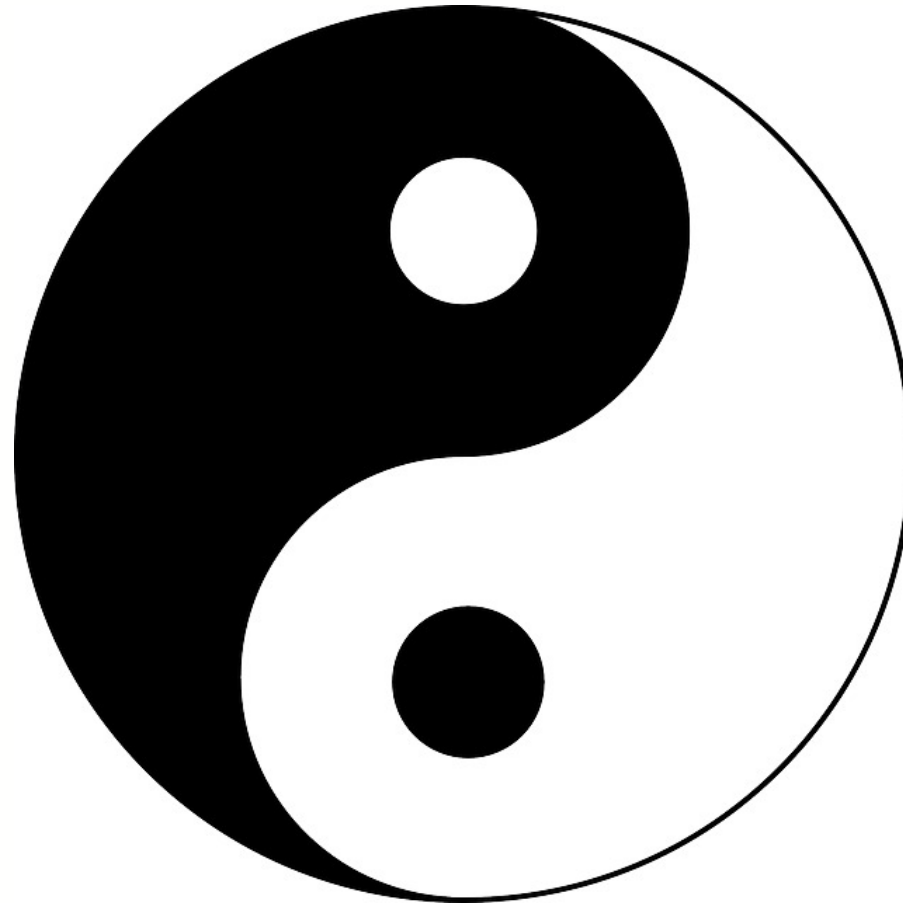
29<sup>th</sup> January 2019

# **The Yin and Yang of rapid evaluation...**



**...a gestalt perspective on the Dudley vanguard  
evaluation**

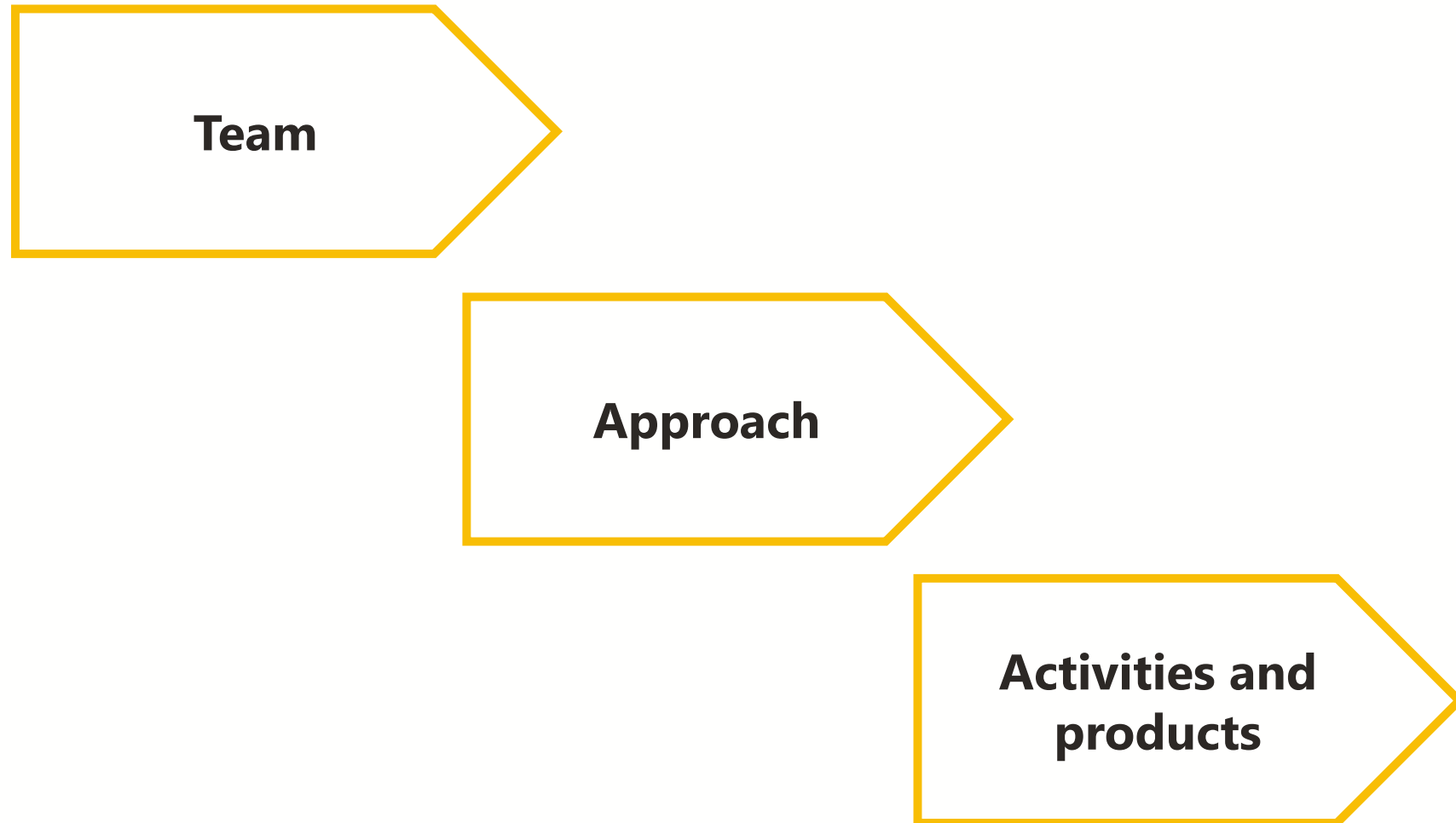
**1: The  
evaluator's  
role**



**2: The client's  
role**

**3: Conclusions and lessons from these interactions**

**Several of the factors that made this work a success relate to the way we designed and ran the evaluation**



# Our team was multi-disciplinary and multi-sector



- Lead, overall evaluation strategy and 'translation'
- Specific expertise in quantitative elements

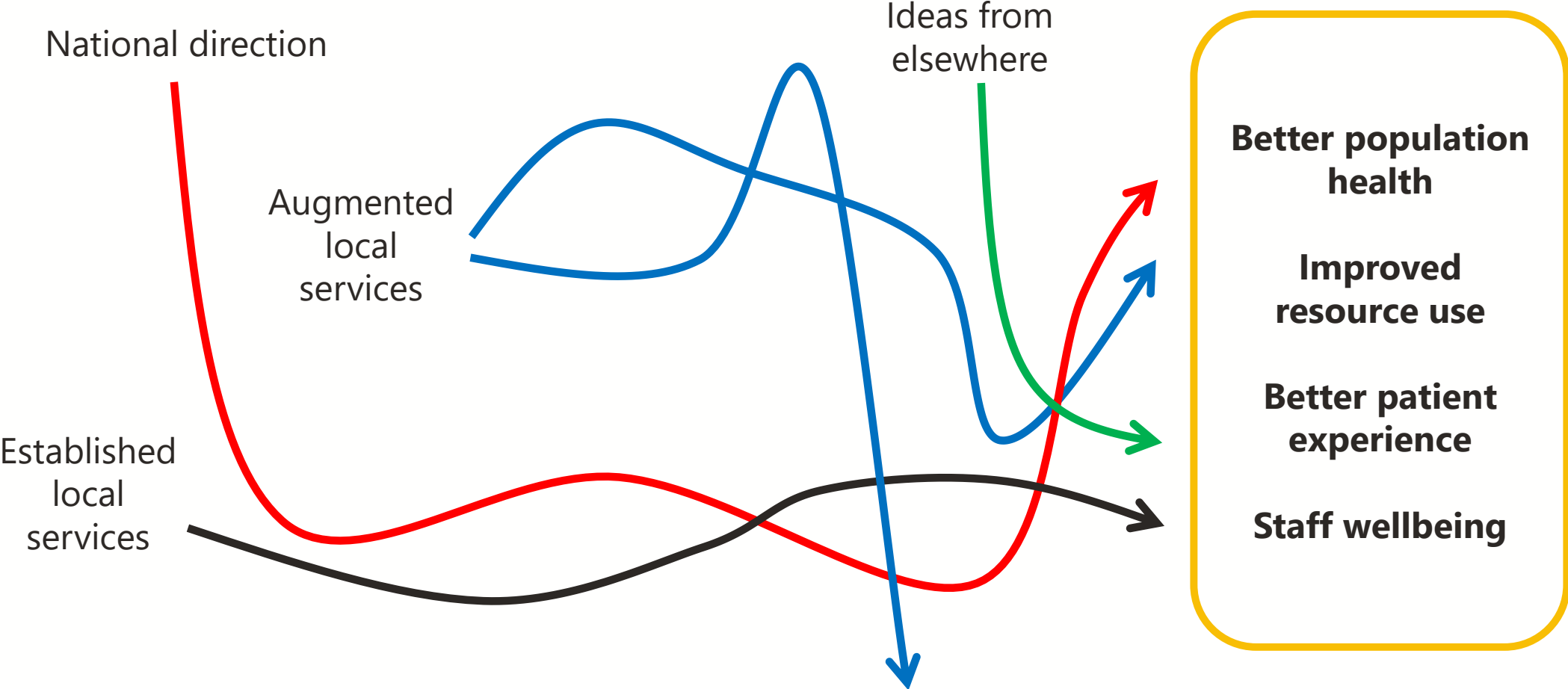


- Academic and subject expertise
- Rigour in qualitative methods

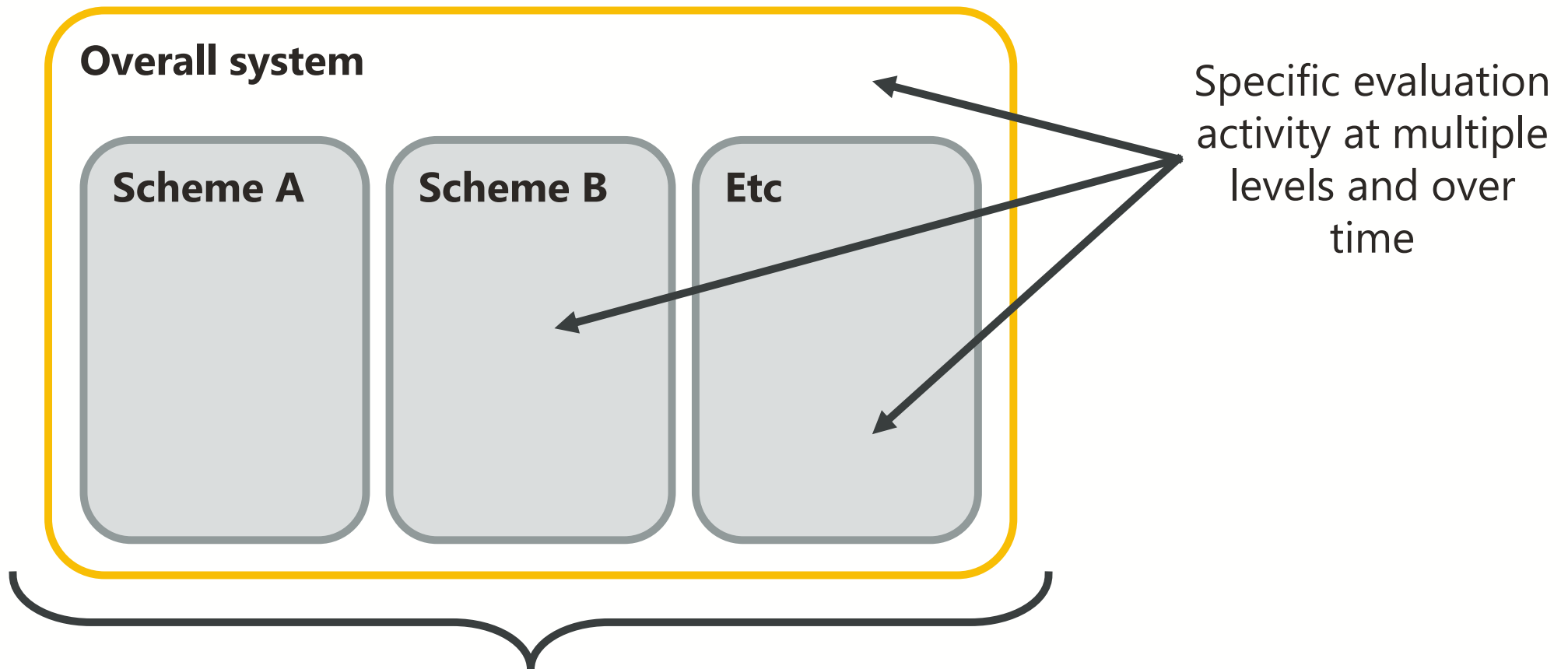


- Research consultancy, capacity to do quickly
- Economics expertise

# We embraced the complexity of Dudley's vanguard...

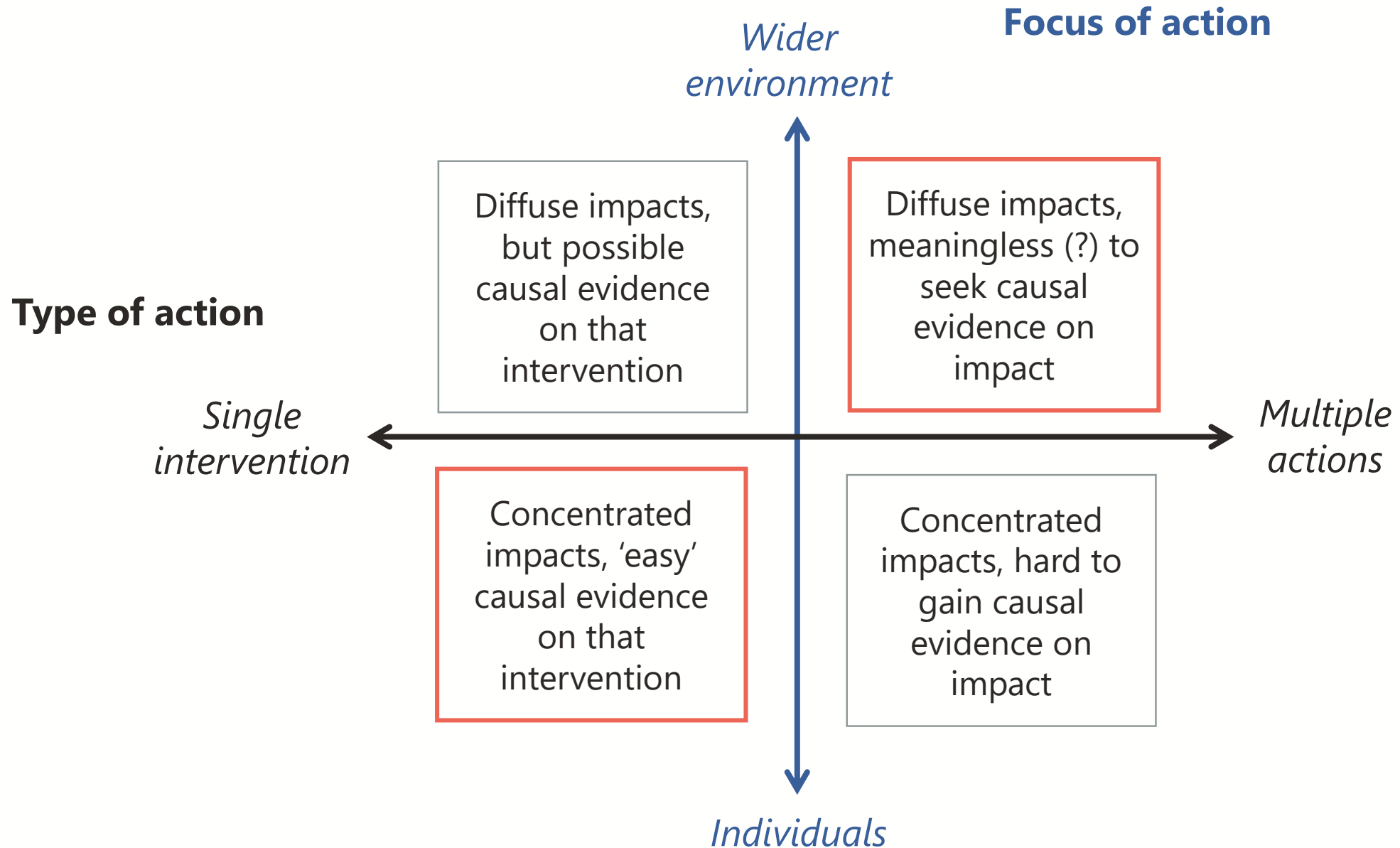


# ...and worked with Dudley's Partnership Board to agree an overall evaluation strategy



Close working with local system; focus on translation and formative advice

# We took a nuanced view on impacts and causation





# We produced multiple (generally) brief outputs, housed on a microsite

01/12/2017  
SERVICE IMPROVEMENT | PRIMARY CARE

## Dudley System Performance Report

In order to help Dudley's Partnership Board track progress towards high level goals, this report presents a series of performance measures for Dudl

13/03/2018  
SERVICE IMPROVEMENT

## Economic analysis of Dudley Quality Outcomes for Health

Dudley replaced the Quality and Outcomes Framework (QOF) with the Dudley Quality Outcomes for Health framework.

03/07/2018  
SERVICE IMPROVEMENT

## Public engagement with the new care model and communicating the vision

02/03/2018  
SERVICE IMPROVEMENT

## Public engagement on self-management

One of the core features of

23/02/2018  
SERVICE IMPROVEMENT

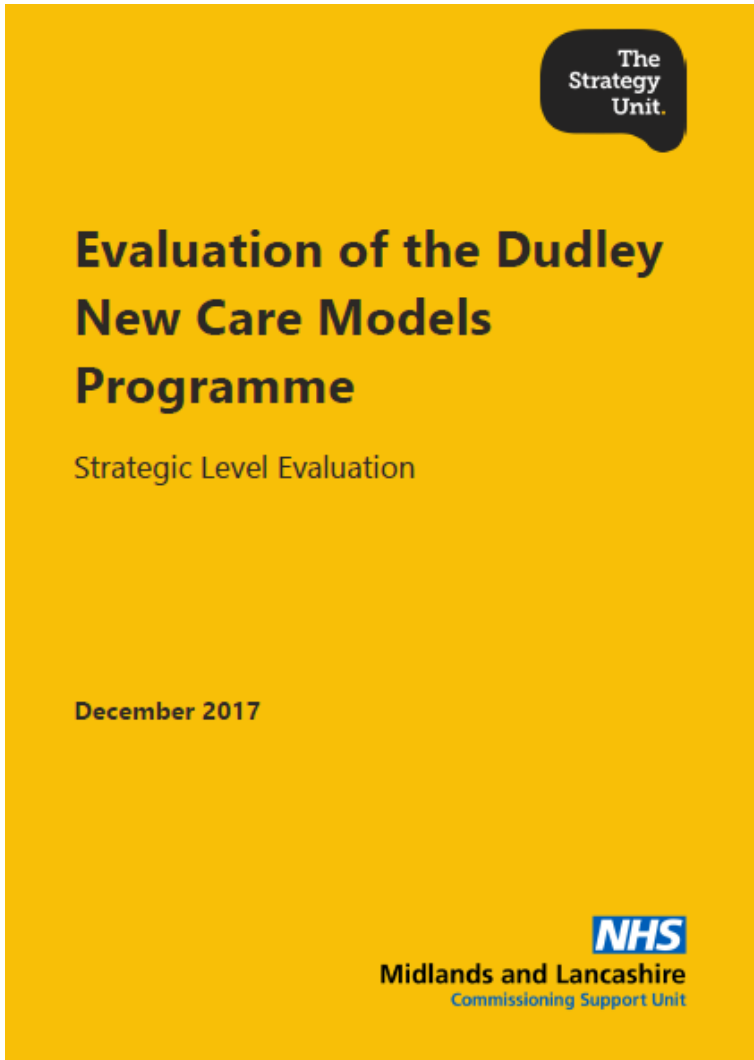
## Evaluation of the Patient Activation Measure (PAM) pilot

## Plus:

- 'Lessons from the vanguard' papers written with the CCG
- Short 'talking heads' videos on lessons learnt
  - Lots of local / national presentations and engagement

Search 'Dudley MCP Strategy Unit'

**Some outputs were highly applied** →



## 2: Care Coordinator

### Description

Role to provide link: within / between MDTs; between primary care and hospital services.

Focus on most at risk of unplanned care – both preventative and supporting discharge from hospital.

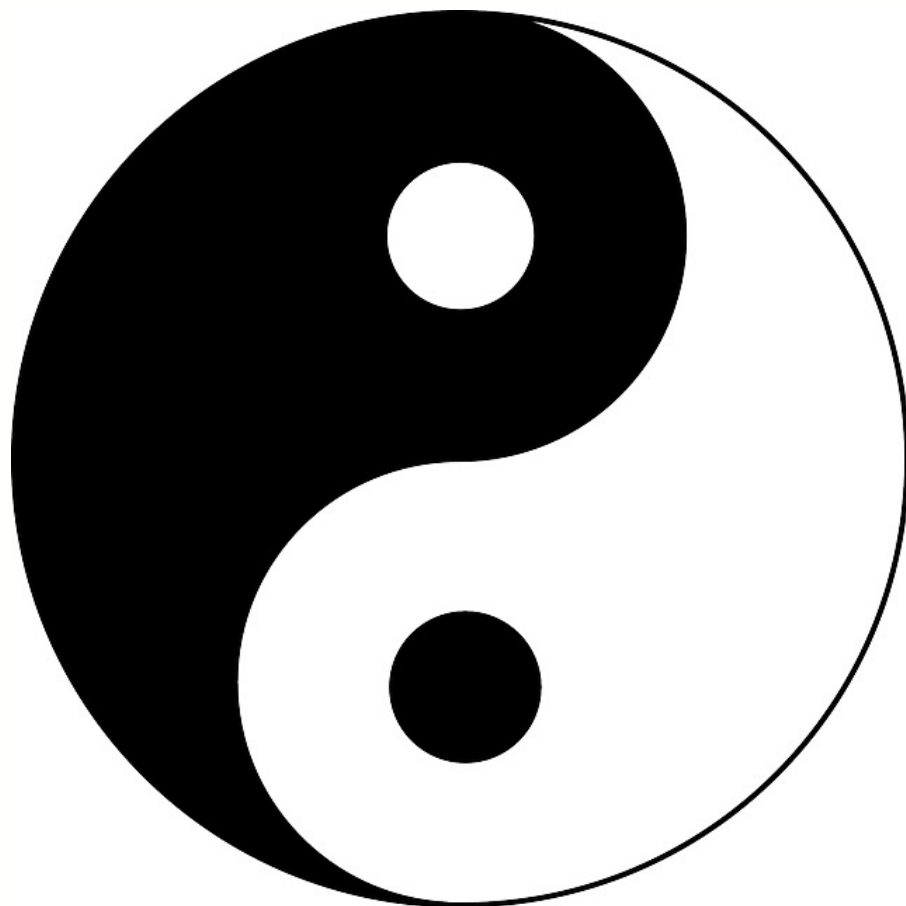
### Judgements

Rationale (1-3)	1: Clear
Aims (1-3)	1: Clear
Design (1-3)	2: Partly
Implementation (1-5)	3: Moderately well
Results (1-5)	3: Moderately effective
Relevance (1-3)	1: High

### Conclusions

Early stage of development. Discharge element being delivered as intended; not yet fully integrated into all practices / MDTs.

← **Others potentially sensitive and relevant to national policy**



**2: The client's  
role**

# **We did a good job, but Dudley CCG exhibited a series of characteristics that made the work a success**

Confident  
'whatever you find'

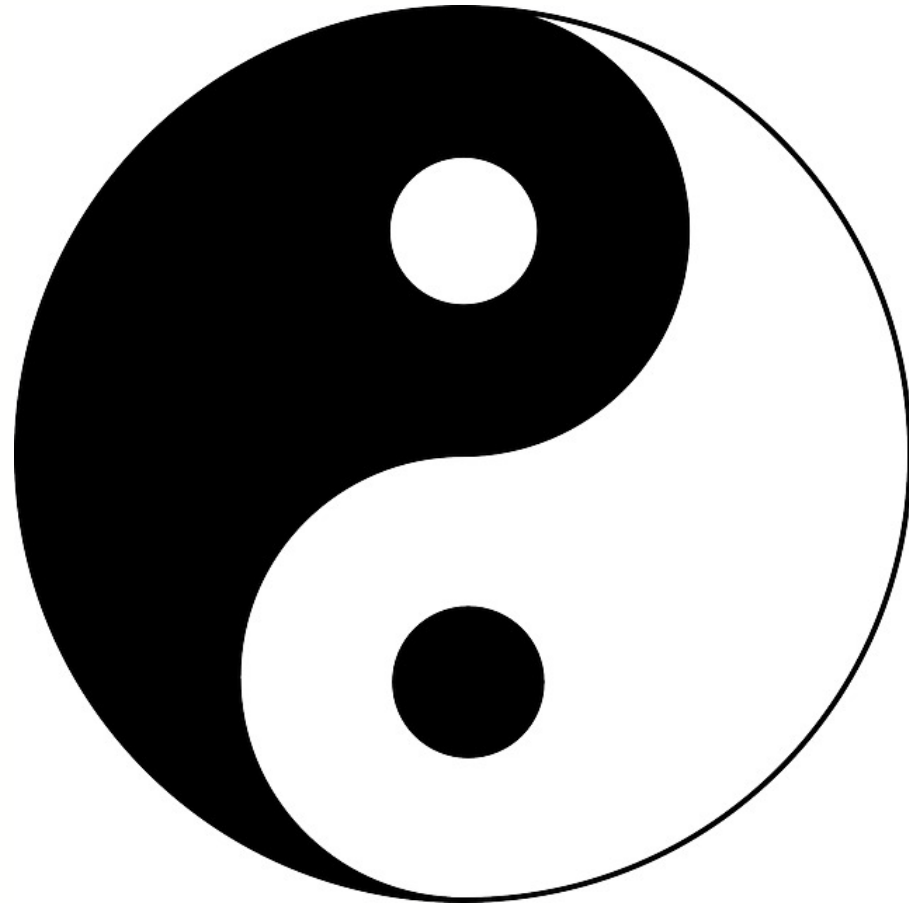
Open and non-  
defensive

Trusting yet  
challenging

Able to advocate and push, while  
retaining doubt

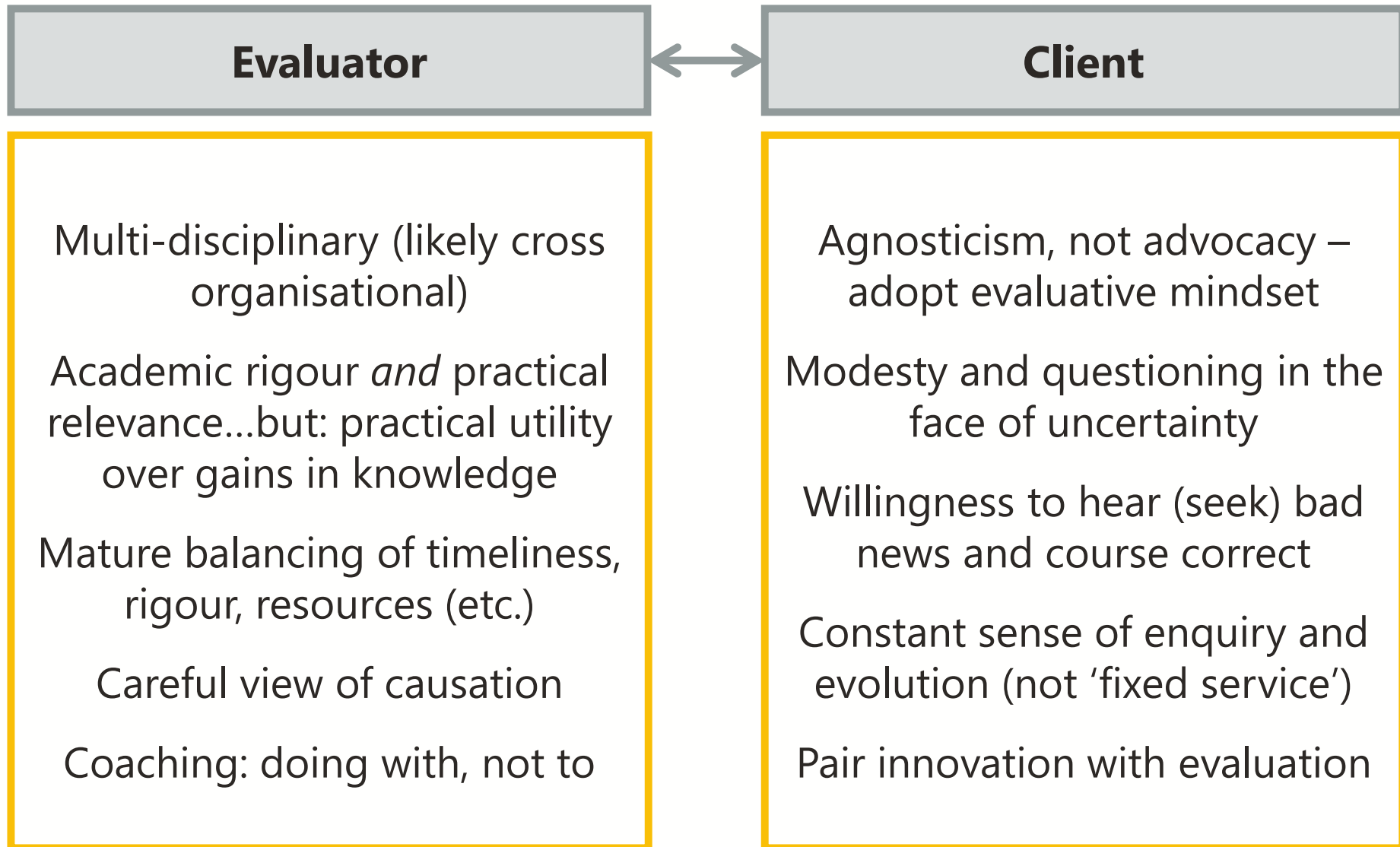
Intelligent and reflective (while stretched)

**To what extent is this usual in the NHS?**



**3: Conclusions and lessons from these interactions**

# Rapid evaluation requires a blend of attributes, which challenge both evaluators and their clients



# The real sweet spot for rapid evaluation?

