

Rapid evaluations of new ways of providing care.

NEWSLETTER

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NEW PUBLICATIONS

Remote home monitoring (virtual wards) during the COVID-19 pandemic: a **systematic review**

[READ THE REVIEW](#)

The implementation of remote home monitoring models during the COVID-19 pandemic in England (**empirical findings**)

[READ THE PAPER](#)

Rapid prioritization of topics for rapid evaluation: the case of innovations in adult social care and social work

[READ THE PAPER](#)

CONFERENCES

Health Services Research UK Conference 2021:

Workshop: Understanding the impact of COVID Oximetry @home programme among COVID-19 patients in England

WELCOME

Welcome to the latest edition of our newsletter! We are excited to share with you some of our latest publications and updates on our current studies!

EVALUATIONS

Evaluation of remote home monitoring (COVID Oximetry @home) models during COVID-19 pandemic in the UK (joint project with [BRACE](#))

Phase 1

We are pleased to share with you two recently published papers from phase 1 of our study in Lancet EClinicalMedicine, links to the papers can be found on the left side bar. As reported in our previous newsletter, findings from this study influenced the national roll-out of COVID Oximetry @home by NHS England/Improvement.

Phase 2

In this phase we are studying the impact of remote home monitoring models for COVID-19 patients in the second wave of the pandemic. We are working closely with NHS England/Improvement, NHSX, NHS Digital and evaluation partners (Imperial College London, and Improvement Analytics Unit (IAU) at The Health Foundation). Our study comprises four workstreams: Clinical effectiveness, Cost effectiveness, Patient experience and engagement, Workforce experience and implementation. It also includes specific aspects to study digitally-enabled models.

A total of 28 study sites were recruited for surveys of patients, staff, impact, and costs, 17 of which are in-depth case study sites where we have conducted interviews with patients and staff. Data collection concluded in June 2021, and we are currently working on analysing the data and writing up the findings.

NEW STUDY

Investigating innovations in outpatient services

In England, the number of outpatient appointments has increased by two-thirds since 2008, but this hasn't been matched by a similar increase in the number of clinical staff available. One result of this, it's believed, is that hospital outpatient services are overstretched and underperforming. Patients often have to endure long waits, appointment delays and rushed consultations.

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As a result, there are efforts by national and local NHS and clinical organisations to try to improve outpatient services so that clinical staff time is better used and services are more convenient for patients.

This study aims to identify innovative changes made to outpatient services in hospitals in England, and to identify one or two specific promising examples for detailed evaluation.

[LEARN MORE ABOUT THE STUDY](#)

OTHER CURRENT EVALUATIONS

- [Evaluating a youth violence intervention programme](#)
- [Centralisation of specialist health care services: a mixed-methods programme](#)
- [Pre-hospital specialist triage of potential stroke patients using digital technology](#)
- [Peer supported social care in prisons](#)

ABOUT RSET

The health and care system in the UK looks after an ageing population with increasingly complex care needs, but money is tight. This means the NHS needs to (1) develop new ways of providing care and, (2) when a new approach works well, understand and share learnings about that success with other parts of the health service quickly.

To meet this challenge, the Rapid Service Evaluation Team (RSET), comprising researchers from UCL and Nuffield Trust, have been funded by NIHR Health Services and Delivery Research programme for five years, starting on 1st April 2018 to rapidly evaluate new ways of providing and organizing care.

We evaluate service innovations – those driven both by national policy, and local needs – from innovative organizational hospital forms such as hospital groups and innovations in the management of services to new way of delivering services to patients, and quality improvement initiatives.

[LEARN MORE ABOUT THE PROGRAMME](#)

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